

Norstar – Line Redirection

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Turning on Line Redirection

Follow these steps to turn on Line Redirection:

1. Press **[6] [8] [4]**.
2. Select the outgoing line to be used for redirected calls.
3. Enter the number to which calls are redirected.
Refer to the list below for suggestions.
4. Select the lines to be redirected.

In step 3, you can enter the telephone number to which you want to redirect calls, using one of the following methods:

- Press an external autodial button.
- Enter an external telephone number (using no more than 24 digits) then press **[OK]** or **OK**.
- Press **[OK]** or **OK** if the line you have chosen as the outgoing line is a private network line that does not require you to dial digits.

If you use **ALL** to redirect all your lines, it is important that you wait until all the lines on your telephone light up before pressing **[OK]** or **OK**. If you press **[OK]** or **OK** before all the lines light up, those lines not lit are not redirected.



Tip - The line chosen for redirecting calls on other lines can be used normally when it is not busy on a redirected call. To avoid redirection failing because the chosen line is in use, choose a line pool with several lines in it.



Tip - *The system does not check that the number you give for line redirection is a valid one. If you redirect to an invalid number, redirection fails. Using an autodial button to enter the redirection number helps avoid this possibility. An autodial button used for line redirection must be programmed to use a specific line.*

Canceling Line Redirection

When you are ready to resume service, use this procedure to cancel line redirection.

1. Press .
2. Select the lines you no longer want to be redirected.